

A Better Way to Bill Pay

In November, we will be rolling out an
enhanced Bill Pay system.

The conversion will take place in early November. **Bill Pay will NOT be available from 5pm on Tuesday, November 2nd to 1pm on Thursday, November 4th.**

Should you have any time sensitive payments, please schedule them with a process date prior to 11/02/21 so you will not experience any delays.

We know you're going to love all the conveniences provided by new system!

Please visit mefcu.org to find out more.



Memorial Employees

Federal Credit Union
HEALTHY BANKING

We're excited to offer many new features to our members.

Here's what you can expect from the upgraded platform:

- **Log in access will remain the same.**
- All merchant accounts and scheduled payments will transfer automatically; **no need to set up the account again.**
- After the conversion, **YOU can set your payment date!** This is a fantastic new feature for planning and tracking payments.
- **Funds will now be withdrawn at the time they are sent to the merchant** as opposed to the day the payment is scheduled
- You can **enroll in E-bills**
- You'll be able to **organize merchants** by categorizing them into groups
- **Rush payment delivery** will be available for a fee
- Past and pending payment **histories will be easily accessible**
- **7 days a week help** - You can call the Bill Pay Help Center seven days a week
- The first time you log in to the new Bill Pay system, you will be asked to agree to the updated Terms of Service and Privacy Policy.

